

This document is meant to be a help when shipping samples for AnoxServices specialized laboratory services and give some general guidelines. There may be different regulations and routines in different countries, which have not been taken into account here.

PLEASE NOTE! Samples should only be sent after the test has been ordered and the shipping has been coordinated with the laboratory personnel. Required sample volume varies depending on type of test and characteristics of the sample and should be coordinated with the laboratory personnel

General guidelines for shipping samples:

- If possible, collect samples shortly before shipping them to the laboratory
- The samples should reach the laboratory as quickly as possible
- Samples should be sealed and packed properly to avoid leakage and withstand transport in a shipping container
- Use a reliable shipping company that delivers the package to our door
- It is generally preferable to send samples early during the week
- The laboratory can receive samples Monday through Friday, except federal holidays, at the following address:

Veolia Water Technologies AB – AnoxKaldnes
Att: CONTACT PERSON
Klosterängsvägen 11 A
226 47 Lund
Sweden

Samples for biotests (degradation tests, inhibitions tests)

The samples should be kept cold during transport. Biomass must NOT be frozen.

Samples for continuous bench-scale trials and separation trials

Avoid that the samples are frozen during shipping

Sending carriers with biofilm (for microscopy and batch trials)

Fill up a container of appropriate size to 50% with carriers and their process water. For microscopy, 4-5 carriers is enough.

The samples should be kept cold during transport, but NOT frozen. Avoid that the samples are frozen during shipping

Sending activated sludge samples (for microscopy and batch trials)

Fill up a container of appropriate size to 50% with activated sludge. For microscopy, 50 ml is enough.

The samples should be kept cold during transport, but NOT frozen. Avoid that the samples are frozen during shipping

Keeping samples cold during shipping

If possible an insulated box (like Styrofoam) should be used and the samples should be packed inside together with cooling ice packs.

For larger sample volumes (25- several hundreds of liters), this is not practically possible and in this case, the most important thing is that the samples reach the laboratory as quickly as possible and that they do not freeze.